The situation
Being in near-constant crisis coupled with feelings of stress can be unpleasant for people. When coupled with the unfamiliarity of a new place to live and its neighborhood, disorientation can result. It can be difficult to know where to look for help.

Potential solution
A neighborhood map located near the entrance or reception area can provide information on the neighborhood and its streets, and also nearby helpful services for residents. When coupled with photographs of nearby buildings, residents can feel more oriented.

Location: Bahkita Gardens, Seattle.
Managing organization: Catholic Housing Services.
Architect and interior designer: Environmental Works Community Design Center. [www.eworks.org](http://www.eworks.org)

Key words
Empowerment
Entry area
Orientation
Transitional shelters
Emergency shelters